

Statement of compliance

For year ended 30 June 2026

Hon Meredith Hammat
Minister for Health; Mental Health

In accordance with section 63 of the *Financial Management Act 2006*, we hereby submit for your information and presentation to Parliament, the Annual Report of East Metropolitan Health Service for the financial year ended 30 June 2026.

The Annual Report has been prepared in accordance with the provisions of the *Financial Management Act 2006*.



Sally Carbon OAM
Board Chair
East Metropolitan Health Service
11 September 2026



Melissa Grove
Chair, EMHS Board Audit and Risk Committee
East Metropolitan Health Service
11 September 2026

Acknowledgment of Country

**Nitja Noongar Boodja, Ngalak Whadjuk
Moort Noongar Boodja, unna. Ngalak
Noongar Bridiya, Koora — nitja —
boordawaan.**

East Metropolitan Health Service (EMHS) recognises the Whadjuk people of the Noongar Nation as the traditional owners of the land which we live, learn and work on today. We acknowledge that the Whadjuk people have a continuing spiritual and cultural connection to this land and pay respect to all Noongar Elders past, present and emerging.

We welcome all Aboriginal and non-Aboriginal people to our services.

Acknowledgment of Aboriginal people and communities

The voice of Aboriginal people and communities is reflected in the EMHS 2025-2026 Annual Report to ensure that cultural appropriateness and the health impacts on Aboriginal people have been considered and incorporated.

Cultural warning

The EMHS 2025-2026 Annual Report may contain articles that display names, images and artwork of Aboriginal persons who have passed away.

EMHS respects and understands the cultural norms relating to the display of Aboriginal people who have passed away.



The Aboriginal community
Within Western Australia (WA), the term Aboriginal people is used in preference to Aboriginal and Torres Strait Islander people, in recognition that Aboriginal people are the original inhabitants of WA. No disrespect is intended to the Torres Strait Islander community.

Celebrating 10 years of East Metropolitan Health Service

2016 2026

2016-17

EMHS' first Strategic Intent (2017-20) released. The EMHS vision of **healthy people, amazing care koorda moort, moorditj kwabadak** and values of kindness, excellence, respect, integrity, collaboration and accountability still frame our health service today

2019-20

20 August 2019 – EMHS celebrated excellence across the health service at the inaugural Excellence Symposium – which has now become a key, inspirational staff event in EMHS' calendar



2020-21

November 2020 – EMHS Values in Action Awards were introduced to celebrate selected staff who consistently model the EMHS values and help to create a positive and healthy workplace



2021-22

EMHS released its new Strategic Plan 2021-25, upholding the EMHS vision and values, and introducing new goals for consumers and community, the here and now, a better tomorrow and our people

2017-18

EMHS implemented the Aboriginal health Impact Statement and Declaration (ISD), to ensure the needs, interests and circumstances of Aboriginal people are incorporated into the development of new and revised policies, strategies, practices and procedures



2019-20

December 2019 – EMHS prioritised 7 recommendations from the Sustainable Health Review, designed to bring a cultural and behavioural shift across the health system. In 2025-26, EMHS remains committed to implementing and enhancing services aligned with these recommendations

2018-19

January 2019 – Inaugural Clinical Services Plan: Towards 2024 released, articulating how EMHS would plan for, and deliver, health care services to our community

2019-20

December 2019 saw the release of EMHS' first digital strategy Smart EMHS: Design Digital. Create Health. Deliver Care – a plan that shaped many of the digital innovations used to provide care today

2019-20

EMHS joined the Global Green and Healthy Hospital network – a global community of hospitals, health care facilities and health services working to achieve measurable outcomes to improve sustainability

2020-21

In line with the WA Government's commitment for the protection of frontline staff, a new EMHS Security Unit was developed at Royal Perth Hospital, with a security control room that allows central CCTV monitoring across Armadale Hospital, Bentley Hospital and Kalamunda Hospital

2020-21

January 2021 – EMHS Multicultural Plan was launched, in line with the WA Multicultural Policy Framework, to promote cultural and linguistic diversity as an integral, valuable and positive feature of our health service

2021-22

October 2021 – EMHS' existing care call system was rebranded as Aishwarya's CARE Call, as part of a WA Health system-wide collaboration to empower families and carers to alert hospital staff to deterioration in a patient's condition, prompting an escalation in care



2022-23

Health in a Virtual Environment (HIVE) expanded its remote monitoring services to the community (Co-HIVE), empowering residential aged care facilities to look after their clients on their own premises, and providing virtual follow-up appointments for people discharged from hospital



2022-23

EMHS Environmental Sustainability Framework 2022-2026 was launched to set a course for a target of net zero emissions by 2050

2022-23

EMHS Board endorsed an Environmental, Social and Governance (ESG) Statement, reinforcing EMHS' commitment to minimising its environmental impact, focus on supporting healthy people and providing care to the community, and being accountable to the stakeholders we serve

2023-24

A refreshed EMHS Multicultural Plan 2024-27 was developed in consultation with internal and external stakeholders

2023-24

A revolutionary Home Hospital serviced commenced at Royal Perth Hospital, bringing a new era of healthcare delivery. Under the service, a virtual ward delivers hospital-level care in a patient's home with round-the-clock remote monitoring, daily ward rounds by medical staff, and daily or twice daily in-person visits by nurses and allied health professionals. Home Hospital expanded to Armadale Hospital in 2025



2024-25

A refreshed EMHS Clinical Services Plan Towards 2035 was released, defining the future state of a culturally safe, contemporary, tiered and integrated network of health services extending beyond the hospital walls

2022-23

EMHS made major advances to harness virtual health and new technology to deliver efficient services. This included the introduction of electronic prescriptions, hi-tech automated dispensing cabinets and digital medical records, as well as further work on refining virtual patient consultations

2022-23

May 2023 – EMHS launched its Crisis Resolution Home Treatment Team (CRHTT) **Marr Koodjal Mia** to provide intensive mental health care in the home for people who would otherwise need a voluntary stay in hospital

2023-24

March 2024 – EMHS Board approved a refreshed Smart EMHS Digital Strategy, which calls on technologies that came to the fore during the COVID pandemic, when digital communication became a lifeline

2023-24

Oct 2023 – A Digital Medical Records (DMR) system came online at Armadale and Kalamunda Hospitals, as part of a statewide move to modernise patient care in public health services. Implementation at Bentley and Royal Perth Hospitals completed EMHS' DMR roll-out in 2025

2023-24

EMHS established its new virtual hospital (East CareConnect), which harnesses technology to deliver hospital-quality treatment in the community. The service expanded in its first year of operations, with virtual services now being a core part of how EMHS delivers care



2025-26

The biggest growth in EMHS' 10-year history will reshape how we care for our growing community, including exciting new infrastructure projects funded by the State and Federal Governments

About EMHS



EMHS is an extensive hospital and health network that strives to maintain and improve the health and wellbeing of the community within its catchment area. It also serves residents of regional WA requiring more complex care, as well as providing a number of statewide services.

The EMHS network collaborates to provide tertiary, secondary and specialist healthcare services. This includes emergency and critical care, state major trauma, elective and emergency surgery, general medical, mental health, inpatient and outpatient services, aged care, palliative care, rehabilitation, and women’s, children’s and neonates’ services.

A range of community mental health, population health and Aboriginal health programs are also provided, along with expanding delivery of home hospital and virtual care services.

 **866,837**
Total population
within EMHS catchment
(2016-17 – 708,000)

 **3,647km²**
Catchment area

 **32,402**
Total Aboriginal population
within EMHS catchment
(2016-17 – 12,700)

Our hospital and community network

EMHS consists of:

Armadale Kalamunda Group (AKG), which includes **Armadale Hospital (AH)** **Gangangarra** and **Kalamunda Hospital (KH)**.



AH provides a range of healthcare to the eastern corridor of the EMHS area, including emergency, maternity, intensive care and community and hospital-based mental health.



KH is a small hospital that provides endoscopy services and specialist palliative care, in beautiful bush surroundings.

Royal Perth Bentley Group (RPBG) includes the inner-city **Royal Perth Hospital (RPH)** **Walbirring Karup**, **Bentley Hospital (BH)**, and **Bidi Wungen Kaat St James Transitional Care Unit** for Mental Health.



As a tertiary hospital, RPH provides an extensive range of healthcare including State adult major trauma, emergency and highly specialised services, as well as community and hospital-based mental health services.



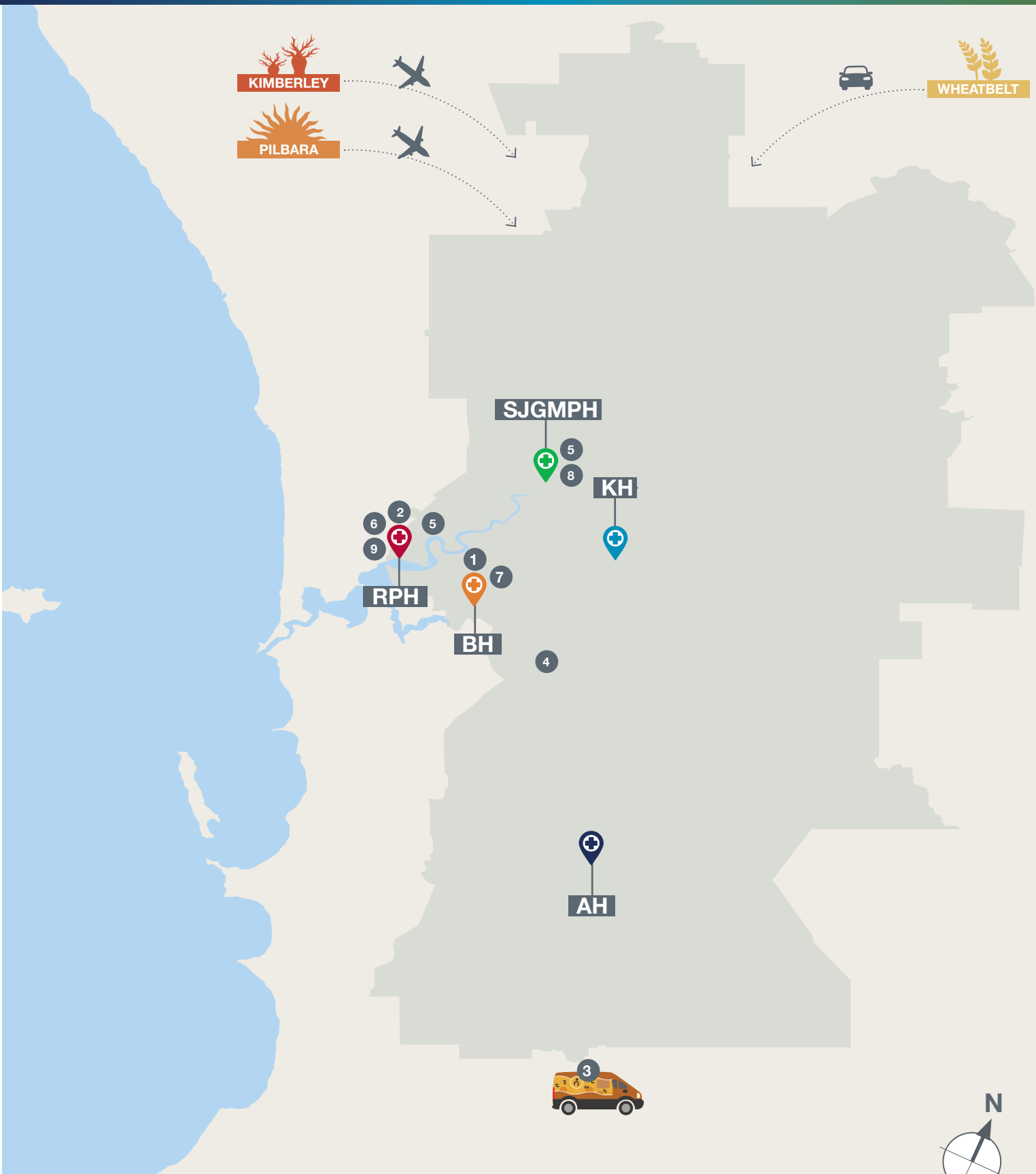
BH is a specialist hospital with services including rehabilitation, elective and same-day surgery, maternity, older adults, and community and hospital-based mental health services.

EMHS also manages a public private partnership (PPP) with **St John of God Health Care (SJGHC)**. This includes **St John of God Midland Public Hospital (SJGMPH)** – providing a wide range of services to the Swan and Hills community, including emergency and intensive care services – and contracted services for public patients at **St John of God Mount Lawley (SJGML)**.

From 1 September 2026, St John of God Mount Lawley will join the EMHS network as Mount Lawley Hospital (see page 59).



EMHS also delivers virtual hospital services to our community through **East CareConnect**.



Legend

Some of our community services and facilities

- | | |
|--|--------------------------------------|
| 1 Bidi Wungen Kaat | 6 City East Community MH |
| 2 Medical Respite Centre | 7 Bentley Community MH |
| 3 Moorditj Djena (Healthy Feet) - mobile outreach across metro area | 8 Midland Community MH Service |
| 4 Orchard Ave Armadale MH Community Services | 9 Next Step Drug and Alcohol Service |
| 5 St John of God Mount Lawley (Ursula Frayne older adult inpatient unit) | |